



PATENT
Serial No.: 09/455,534
Attorney Docket No.: 23453-035

15P
4-1-03
MB

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT Michael ZIRNGIBL *et al.*
APPLICATION OF:
SERIAL NO.: 09/455,534
FILING DATE: December 7, 1999
ART UNIT: 2645
EXAMINER: M. CHOW
FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH
INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES



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PATENT & TRADEMARK OFFICE

Assistant Commissioner for Patents
Washington, D.C. 20231

MAR 18 2003

Technology Center 2600

Dear Sir:

-- Applicants submit the following amendment to accompany the Request for Continued Examination (RCE) submitted herewith.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0311.